BLLACKBEARD GROUP OF COMPANIES

QUALITY MANAGEMENT POLICY

Policy Name: Quality Management Policy
Policy Number: QMD-POL-001/01
Owner: Group Executive Management
Version: 0
Approved By: Managing Director

QUALITY POLICY STATEMENT

Blackbeard Group (Pty) Ltd recognises that quality management is fundamental to the operational success, sustainability and reputation of our business.

As a multidisciplinary construction and engineering company delivering civil infrastructure, transportation systems, water and wastewater projects, energy and power infrastructure, surveying services, plant operations and technology-enabled solutions, we understand that quality directly impacts safety, performance, compliance and customer satisfaction.

Within the framework of our corporate governance and organisational values, quality management is central to our integrity and the experience of our clients, stakeholders and communities. Blackbeard Group has made a strategic decision to implement and maintain a Quality Management System (QMS) aligned with the principles of ISO 9001:2015, ensuring consistent delivery of services that meet statutory, regulatory and client requirements.

OUR QUALITY COMMITMENT

We are committed to:

Delivering projects and services that meet or exceed client expectations.
Ensuring compliance with contractual, statutory and regulatory requirements.
Embedding quality planning into all phases of project execution — from design and tendering through construction, commissioning and handover.

Applying structured quality controls across civil works, road construction, energy infrastructure, water systems, surveying operations, mechanical installations and technology-enabled services.
Using competent personnel, appropriate equipment and best industry practices to ensure high standards of workmanship.

- Promoting risk-based thinking and proactive problem-solving.
- Ensuring effective communication with clients, suppliers, subcontractors and stakeholders.
- Monitoring supplier and subcontractor performance to ensure quality alignment.
- Maintaining accurate documentation, reporting and traceability.
- Driving continual improvement across all operational divisions.

OUR QUALITY OBJECTIVES

This Quality Policy provides the framework for establishing measurable objectives aimed at:

- Improving our ability to consistently meet customer expectations.
- Increasing client and stakeholder confidence in Blackbeard Group.
- Strengthening our competitive position in infrastructure and engineering markets.
- Enhancing employee commitment to quality at all levels.
- Reducing defects, rework, delays and non-conformances.
- Improving project delivery timelines and cost efficiency.
- Promoting innovation and the responsible use of advanced technologies such as 3D modelling, drone surveying, LiDAR and digital reporting tools.
- Quality objectives will be reviewed periodically and monitored through performance indicators and management reporting structures.

OUR VALUES IN ACTION

Our approach to quality is guided by the following principles:

- Respect and Care – For our clients, communities, employees and the environment.
- Accountability with Integrity – Taking responsibility for our work and decisions.
- Learning and Sharing – Encouraging continuous learning and knowledge transfer.
- Working and Winning as a Team – Collaboration across disciplines and project teams.
- Excellence in Everything We Do – Striving for superior performance and technical precision.

CONTINUAL IMPROVEMENT

Blackbeard Group (Pty) Ltd is committed to the continual improvement of our Quality Management System and overall business performance.

We will:

- Conduct regular internal audits and quality inspections.
- Monitor project performance and client feedback.
- Address non-conformances promptly and effectively.
- Review the QMS during the annual Management Review process.
- Adapt our systems to reflect industry best practices and legislative changes.
- Management and staff are jointly responsible for implementing and maintaining this policy. Leadership is committed to providing the resources, training and support necessary to achieve our quality objectives.

Blackbeard Group (Pty) Ltd is dedicated to becoming a contractor of choice by consistently delivering high-quality, compliant and innovative infrastructure solutions across all sectors in which we operate.

Approved By:
Managing Director
B. Mapela



Date: 17/01/2025